# **Emily Fearey**

#### **CONTENT MARKETING MANAGER**

83 Gardner St Apt 309 Boston, MA 02134 ebfearey@gmail.com 860-921-1517 <u>cwriting.com</u> I find joy in creating content that wins over the customer by telling the truth (but with a sense of humor).

Writer, marketer, and brand storyteller with 10 years experience helping clients leverage empathy to engage and retain their audience.

#### **Professional Experience**

#### THE FLEX COMPANY | flexfits.com

#### Content Marketing Manager (Jan. 2022-present)

- Report to VP of Marketing and manage content team consisting of full-time Social Media Content Creator, freelance writers, medical reviewers, and SEO contractor
- Oversee owned social media strategy, resulting in a record 11% increase in Instagram followers during Q1 2022 and boosting TikTok and Instagram engagement rates by 63% and 23%, respectively
- Directed the redesign of several key landing pages including copy, information architecture, and CTAs—one of which is now all-time top performer in paid conversions with a 25% bounce rate
- Designed Amazon A+ content, optimized listing copy, and updated storefront content resulting in a 262% increase in avg. weekly sessions
- Continue to own and manage The Fornix digital magazine and email newsletter along with site-wide SEO efforts, seeing record-breaking results in daily organic search impressions

#### Content Marketing Associate (Feb. 2021-Jan. 2022)

- Executed strategic content updates to recentlyrebranded website, increasing site-wide organic conversion rate 39% H2 over H1 2021 (1.35% vs. 1.87%) and boosting organic revenue by 30% YOY
- Leveraging market research, crafted content and logic for a new product recommendation quiz that boosted lead capture and generated \$27K+/month in revenue
- Grew organic traffic to more than double that of industry competitors including Saalt, Cora, and Intimina
- Grew avg. daily clicks (Search Console) to The Fornix by 118% (550 to 1.2K) between April 2021 and April 2022

#### Education

#### WILLIAM SMITH COLLEGE | Geneva, NY

#### Bachelor of Arts in English (Dec. 2015)

Graduated w/ honors cum laude Dean's List Recipient of First-Year Writing Prize

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Adobe Creative Suite

Ahrefs

Contentful

Dash Hudson

Figma

Google Ads

Google Analytics

Google Data Studio

Google Optimize

Google Search Console

HubSpot SEMRush

Shopify

Sprout Social

WordPress

### Skills

Agile Methodologies

Content Strategy

Conversion Rate Optimization

Copywriting

Cross-Functional Leadership

Customer Journey Mapping

**Editorial Planning** 

HTML

Lead Generation

On-page SEO

Project Management Social Media Marketing

SQL

Technical SEO

**UX** Writing

### CliftonStrengths

Individualization

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Ideation

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Achiever

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Strategic

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Communication

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#### Professional Experience, cont.

#### THE FLEX COMPANY | flexfits.com

#### Editor in Chief, The Fornix Contractor (Sept. 2020–Feb. 2021)

- Orchestrated Flex blog rebrand and content migration from Shopify to WordPress, auditing, refreshing, and manually re-publishing 150+ pieces of content
- Served as Editor in Chief for The Fornix, owning editorial planning, medical review processes, publishing, and management of freelance writers
- Published 6-10 SEO-focused content pieces/month, securing Top-10 Google rankings for keywords including "fornix" (12K AMS), "how to make your period end faster" (15K AMS), and "spotting vs period" (7K AMS)
- Created custom dashboards in Google Data Studio to automate previously-manual reporting processes (website, blog, and social media)

#### **CWRITING** | <u>cwriting.com</u>

# Owner, Copywriter & Marketing Consultant Self-Employed (2018-present)

- Provide content marketing services geared towards consumer engagement, lead generation, and organic traffic growth for clients in both DTC and B2B sectors
- Develop client SEO strategy: Conduct comprehensive content and technical audits, provide keyword targeting recommendations, and identify tactical opportunities to boost existing rankings (including content distribution and link building)
- Write SEO-focused website copy, case studies, eBooks, white papers, and blog content
- Produce multimedia assets (such as infographics) to enrich digital content and boost engagement
- Build end-to-end digital content journeys aligned to key buyer personas and business priorities
- Five-star rating on Upwork with 100% job success rate

#### KOMARKETING | komarketing.com

#### Content Marketing Analyst (2019–2020)

- Managed agency clients' editorial calendars and conduct quarterly editorial planning
- Wrote strategic digital content assets, including blogs, website content, and eBooks for B2B clients; saw an avg. 42% YoY increase in total organic traffic across all client programs by the end of 2019
- Led a blog content overhaul for a facilities management software client that resulted in a 90% increase in organic blog visits and a 43% YoY increase in leads
- Created and presented competitive analyses, keyword roadmaps, content audits, backlink acquisition plans, and other strategic documents during client meetings

#### PIXABILITY | pixability.com

#### SEO Copywriter Contractor (2018–2019)

- Wrote YouTube copy and led YouTube channel management efforts for advertising clients including NARS, Shiseido, bareMinerals, Puma, and Rolex
- Assisted in creation of insights reports and larger-scale industry studies for clients and partners, including quarterly studies delivered to Google

#### **EF EDUCATION FIRST eftours.com**

#### Traveler Support Specialist (2016-2018)

- Resolved an average of 360 customer inquiries per week over the phone and via email
- Managed all NY and NJ customer accounts as Regional Lead
- Worked closely with marketing to overhaul Help Center content, build out chatbot, and update copy in postenrollment email flows

#### **DISTINCTIVE DIRECTORIES | thevalleybook.com**

#### Copywriter (2012-2015)

 Wrote print ad copy, restaurant reviews, and editorial features for regional magazines distributed in CT

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